

## IMPORTANT UPDATE REGARDING BEHAVIORAL HEALTH CRISIS SERVICES IN KANSAS CITY

After a decade of successfully serving Kansas City and seeing those with the most urgent behavioral health issues, the Kansas City Assessment and Triage Center (KC-ATC located at 2600 E. 12<sup>th</sup> Street, KCMO), currently operated by ReDiscover, will briefly close its doors on Saturday, May 30<sup>th</sup>, re-opening as the University Health Behavioral Health Crisis Center on Tuesday, June 2<sup>nd</sup>.

More than a decade ago a partnership between the Missouri Department of Behavioral Health (DBH), the City of Kansas City, KC Municipal Court, law enforcement, EMS, local hospitals and community mental health centers resulted in the opening of Missouri's first behavioral health crisis center, KC-ATC. For the past decade, ReDiscover operated KC-ATC in collaboration with DBH, KCMO and local hospital partners, including University Health.

With the development of the Certified Community Behavioral Health Clinic (CCBHC) model, which emphasizes connecting individuals to ongoing treatment and support within their own communities, as well as the expansion of crisis services throughout the region, DBH has requested a transition of providers for this crisis stabilization unit located within the service area of University Health Behavioral Health.

University Health serves as the CCBHC provider for the urban core of Kansas City (Service Area 2), while ReDiscover serves as the CCBHC provider for Southern Jackson County (Service Area 4). To better meet community needs within these respective service areas, University Health will begin operating the Behavioral Health Crisis Center at 2600 E. 12<sup>th</sup> Street, while ReDiscover will be expanding behavioral health crisis and urgent care services in Southern Jackson County.

In order to install University Health electronic health record systems and prepare for the transition, **the Center will close for a very short period of time, from 8 am on Saturday, May 30<sup>th</sup> to 8 am on Tuesday, June 2<sup>nd</sup>.**

During the short period the Center is closed, EMS and law enforcement officials can take clients needing crisis care to the nearest emergency room or utilize the resources listed below.

- Centerstone Behavioral Health Crisis Center is open 24/7 (17421 Medical Center Pkwy, Independence, MO 816-455-9975).
- ReDiscover Behavioral Health Urgent Care is open for admissions daily from 9 am – 7:30 pm (7001 Blue Ridge Blvd, Raytown, MO 816-988-2739).
- Compass Health Network Behavioral Crisis Center is open 24/7 (1010 Remington Plaza, Raymore, MO 833-365-2427 – option #4).

When open, University Health Behavioral Health Crisis Center will continue to serve as a crisis access point for referrals from area law enforcement, EMS, hospitals, and community organizations, in addition to accepting walk-in individuals experiencing a behavioral health crisis, with stabilization services for up to 23 hours while determining an appropriate discharge plan.

The Center will also provide direct access to the wide variety of behavioral health services University Health is known for.

The University Health Behavioral Health Crisis Center will be open 24/7 and beginning June 2<sup>nd</sup> can be reached at 816-404-8440.

University Health wishes to thank ReDiscover for its many years of important work and service to the community in this space, and looks forward to continuing that mission for many years to come.

ReDiscover plans to open its new South Kansas City Behavioral Health Campus at 9550 Blue Ridge Boulevard later this year, which will expand access to 24/7 urgent behavioral health care, crisis stabilization, intake services, counseling, psychiatry and community supports in a centralized and trauma-informed environment designed to meet the growing needs of the region.