

## Kansas City Missouri Police Department

### 911 Calls Received - Calls Dispatched - Alternatively Handled Calls

Calls to 911	Mar - 2022	Mar - 2021	% Changed	2022 YTD	2021 YTD
Calls Received*	79,626	76,762	+4%	225,020	219,604
Calls Officers Dispatched	19,280	19,051	+1%	53,177	53,381
Calls Handled Alternatively	33,363	31,887	+5%	94,219	91,679

**Definitions:**

**Calls Received** - All calls to 911 Call Center; this includes Police, Fire, EMS, 911 hang-ups, duplicate calls, etc.

**Dispatched calls** - **Calls Officers Dispatched**— All calls that KCPD is sent on.

**Alternatively handled calls** - All calls sent to TSO (Telephone Service Officers), the Division Stations, or the appropriate agency, i.e., 3-11 Action Center, Animal Control.